

CSHS REGIONAL RESOURCE GUIDE – REGION 5

Allen, Beauregard, Calcasieu, Cameron, Jefferson Davis

Organization	Contact	Services/Information	Eligibility	Physician Referral
Advocacy Center www.advocacyla.org	Toll free Spanish/Vietnamese	800-960-7705 Legal Services Advocacy/outreach/training Education/Access/Voting	Persons with disabilities and elderly no cost to client	No
Child Care Assistance Program (CCAP) www.dcf.la.gov	Toll free	888-524-3578 888-LAHELPU Child care assistance for children under 13	Financial criteria	No
Child Protection Investigation www.dcf.la.gov	Toll free State reporting* hotline	855-4LA-KIDS 855-452-5439 Investigates child abuse and neglect/validates claims *Report if in doubt	Birth – 17 yrs	No
Children's Special Health Services (CSHS) www.dhh.la.gov/cshs	Main	337-478-6020 *extension 6032 or 6040 Regional sub-specialty medical clinics & care coordination	Financial & medical criteria; Birth – 21 years	Yes
Dental Services (MCNA) www.mcna.net/	Main Toll Free	800-494-6262 Dental Care	Medicaid eligible – * website for benefit information	No
Dept. of Education - Exceptional Children Pupil Appraisal www.doe.state.la.us	State Toll free Allen Beauregard Calcasieu Cameron Jefferson Davis	877-453-2721 337-639-2996 337-463-4534 337-217-4300 337-775-5784 337-824-1357 Special Education; Preschool; Developmental Screening; ST, OT, PT	Ages 3 - 21 years Developmental Screening 3 – 5 years	No
Early Steps www.dhh.la.gov (Type: Early Steps)	Main Toll free	337-359-8748 866-494-8900 Developmental Screening and early intervention; ST, OT, PT	Birth -3 years	No
Emergency/Disaster Am Red Cross www.swla-redcross.org United Way www.unitedwayswla.org Dept of Family Services www.dcf.state.la.us	Am Red Cross United Way Family Services	800-229-8191 337-478-5122 211 888-LAHELPU 888-524-3578 Emergency Relief Vietnamese/Spanish Evacuation guides Community resource link 24 hr hot line - SSI; WIC; Medicaid; Food Stamps	No out of pocket cost Demonstrated need Financial Criteria	No
Families Helping Families of SWLA www.fhfwla.org Bayou Land FHF Information Center www.blfhf.org	FHF Main Toll free Family2Family Info Center	337-436-2570 800-894-6558 800-331-5570 Information & Referral; Education & Training; Peer to peer support	No out of pocket cost	No
Food Stamps (SNAP) State Nutrition Assistance Program www.dcf.state.la.us	Toll free	888-LAHELPU 888-524-3578 Food Stamps	Financial Criteria	No
Health Insurance Marketplace www.healthcare.gov	Statewide – National Marketplace	800-318-2596 Health Insurance access	Financial Criteria	No
Louisiana Rehab Services (LRS) www.laworks.net/WorkforceDev/LRS/LRS_Main.asp	Regional Office Lake Charles	337-475-8038 Vocational rehab/work support for persons with disabilities, voc counseling & referrals	Eligibility assessment	No
Medicaid/ Bayou Health Enrollment www.dhh.la.gov	BH/La CHIP La MOMS, TAKE CHARGE	877-252-2447 888-342-6207 Health Insurance 24 hours automated service Vietnamese/ Spanish service	Financial Criteria La MOMS - Pregnancy and up to 60 days PP	No
Mental Health Services – Lake Charles Behavioral Health www.dhh.la.gov	Beauregard Allen 24 hour crisis Calcasieu Cameron & Jeff Davis	337-462-1641 337-639-3001 800-272-8367 337-475-8022 Mental Health & Addictive Disorders	Call for eligibility screening; Self Referral Ages birth – adult Financial criteria	No

Most State and Federal Programs are based on financial criteria and/or diagnoses. When in doubt – refer to the agency for eligibility determinations.

MEDICAL HOME CARE COORDINATION RESOURCES - Region 5

Allen, Beauregard, Calcasieu, Cameron, Jefferson Davis

Organization	Contact		Services/Information	Eligibility	Physician Referral
Mental Health Support –					
Louisiana Federation of Families for Children's Mental Health www.laffcmh.org	Main	225-293-3508	Information& Referral; Education, training and family mentoring for BH issues; Peer to peer mentoring thru 24 yrs	Parent, Caregiver & children/youth with emotional, BH/MH issues	No
Tulane Infant Mental Health Services	Parent Line Toll Free	800-224-4010			
	Tulane	504-988-9184	Distance assessment Consulting	Birth – 5 years	Yes
Imperial Calcasieu Human Service Authority Office for Citizens with Developmental Disabilities (OCDD) www.dhh.la.gov (Type: OCDD)	OCDD Main Toll free	337-475-8045 800-631-8810	Cash Subsidy; Mental Health; Extended Family Living; ICF/DD Residential services; Individual & Family support; Support Coordination; Supported living; Voc, Rehab &Transition Services.	Developmental disability criteria, includes Autism, MR, CP (severe), Epilepsy (severe)	No
Central Louisiana Resource Center on Developmental Disabilities (Alexandria)	Resource Center at Pinecrest	800-584-8511	Nutrition; PT/OT/ST; Early Steps; Nursing; SW; MH; DD Technical Assistance; DD Training/Education; Dental		Schedule appointment MD signs form during enrollment process
Personal Care Services www.dhh.la.gov (Type: EPSDT)	PCS Main Toll free	225-342-9485 877-455-9955	Personal Care Services	Medicaid Eligible Ages birth – 21 years Medical Criteria	No - MD signs enrollment
Prescription Assistance-					
Partnership for Prescription Assistance www.pparxla.org	PPA	888-477-2669	Prescription Assistance Low/no cost	Financial criteria	No
St. Vincent De Paul	SVD	504-940-5031	Prescription Assistance	Financial criteria	
CENLA (CMAP)	CENLA	888-443-7494	Prescription Assistance	Financial criteria	
Wal-Mart walmart.com Target target.com Kmart kmart.com	Local area store	Call store	\$4-5/30 day supply Kmart \$10/90 day	No eligibility criteria* Low cost generic formulary	
Shriner's Hospitals for Children www.shrinershospitals.org	Main Number	318-222-5704	Orthopedic conditions; Surgery; Therapy; Equipment	No out of pocket cost, *must keep appointments	Diagnosis from MD
Social Security Income (SSI) www.ssa.gov	SSA Toll free	800-772-1213	Income for disabled Reapply , if denied	Medical Criteria	Diagnosis from MD
Transportation Medicaid/Bayou Health www.dhh.la.gov	Medicaid Amerigroup Plan Aetna AmeriHealth Louisiana Healthcare United Healthcare	855-325-7565 866-430-1101 877-917-4150 888-913-0364 855-369-3723 866-726-1427	Non-emergency medical transport (cab) to/from medical visit- parent/child *Must schedule 2 days before appointment	Medicaid Eligible	No
Women Infants and Children (WIC) www.fns.usda.gov	Allen Beauregard Calcasieu Cameron Jefferson Davis National Babyline	318-335-1147 337-463-4486 337-478-6020 337-775-5368 337-824-2193 800-251-2229	Food and formula vouchers nutrition education breastfeeding support * Note: All clinics are not open every day, call for clinic hours	*Must keep medical appointments	Yes MD signs application

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